



Credit Transfer Policy

1. Purpose

ISH24 acknowledges the requirement as a Registered Training Organisation to recognise the awards issued by other RTOs. This is limited to outcomes that are drawn from the national skills framework being units of competency awarded and accurately identified in statements of attainment and qualifications.

2. Applicable Legislation

Standards for Registered Training Organisations 2015

3. What is Credit Transfer?

Credit transfer (also referred to as national recognition or universal recognition) is the recognition of learning achieved through formal education and training. Under the Standards for Registered Training Organisations, qualifications and statements of attainment issued by any RTO are to be accepted and recognised by all other RTOs. Credit transfer allows the unit of competency previously achieved by a learner to be recognised when they are enrolling in a related course where those units can assist them in meeting the requirements for a qualification.

It is important to note that credit transfer is not recognition of prior learning (RPL). RPL is assessment and is addressed within the Recognition Policy.

4. When Unit Codes and Titles are different

If credit transfer is being sought for a unit of competency which has a different title or code, then it is necessary to establish the equivalence status between the unit held and the unit being sought. In many cases this information can be found in the mapping guide published on the National Training Register www.training.gov.au RTO administrative staff will obtain this information and validate claims of equivalence.

Administrative staff should note that the mapping notes within the National Training Register are sometimes very clear and in general will use language such as "Not equivalent" or "Is superseded by and is equivalent to". In some cases there will appear to be no direction and this may be because the unit is new and has no previous version of the unit.

In some cases, it will say words to the effect: "Is superseded by:" without any clarification about the equivalence status. In these cases the new unit should be considered as not equivalent. If in doubt, admin staff are to seek the advice of the ISH24 RTO/Education Manager or the related industry skills council.





If there is no mapping available, the unit is deemed not equivalent then we are not to recognise the unit through credit transfer. In these circumstances, the applicant should be referred for RPL in accordance with our Recognition Policies and Procedures. Under no circumstances is a comparison between units to be used as the basis for issuing credit transfer. If the skills council has not determined it to be equivalent, then it is not. Subjective comparisons by the RTO are not valid.

5. Evidence Requirements

An applicant will be required to present his or her statement of attainment or qualification for examination by ISH24. These documents will provide the detail of what units of competency the applicant has been previously issued. Applicants must provide satisfactory evidence that the statement of attainment or qualification is theirs and that it has been issued by an Australian RTO. Statements of attainment or qualifications should be in the correct format as outlined in the Australian Qualifications Framework, Second Edition, 2013.

Before providing credit on the basis of a qualification, statement of attainment or record of results, ISH24 will either authenticate the information by directly accessing the USI transcript online, obtaining a copy of the USI transcript from the applicant or by contacting the organisation that issued the document to confirm the content is valid.

6. Credit Transfer Guidelines

The following guidelines are to be followed when an application for credit transfer is received:

- Any learner is entitled to apply for credit transfer in a course or qualification in which they are currently enrolled.
- Learners may not apply for credit transfer for units of competency or qualification which are not included in our scope of registration.
- Whilst learners may apply for credit transfer at any time, they are encouraged to apply before commencing a training program. This will reduce unnecessary training and guide the learner down a more efficient path to competency.
- The learner does not incur any fees for credit transfer and we do not receive any funding when credit transfer is granted.
- Credit transfer may only be awarded for whole units of competency. Where a mapping guide
 identifies a partial credit, this will not be considered for credit transfer and the applicant will be
 advised to seek recognition.
- Credit transfer will only be issued when the learner's enrolment includes at least one other unit of
 competency for which the learner is participating in training or is seeking recognition. Learner may
 not enrol only for credit transfer.
- The recognition of a unit of competency under a credit transfer arrangement is not contingent on the applicant demonstrating their currency. If the unit has been previously awarded and equivalence can be demonstrated then the unit can be recognised. The currency of the applicant is not a factor to be considered.





7. Credit Transfer Procedure

This procedure is to be applied by ISH24 upon receiving an application for credit transfer:

STEP 1

We will provide sufficient information to candidates to inform them of opportunities for alternative pathways via credit transfer and the credit transfer policy. Ideally, this information should be provided to candidates prior to enrolment.

STEP 2

To apply for credit transfer, the applicant must complete and submit the following documentation to ISH24:

Credit transfer Application Form;

Copy of the qualification(s) or statement(s) of attainment;

Copy of USI Transcript; and

Enrolment application for the training program applicable to the units of competency for which credit transfer is requested.

STEP 3

On receipt of the application, we will check the qualification or statement of attainment for authenticity and grant credit transfer for the equivalent units of competency that have been completed at any other Registered Training Organisation.

STEP 4

Where the units of competency do not align with the units of competency requested, further information is to be sought in the form of the Training Package mapping guide if available.

STEP 5

Verified copies of qualifications and statements of attainment used as the basis for granting credit transfer must be kept on the learner file.

STEP 6

The completed credit transfer application form must be signed by the learner and ISH24 RTO/Education Manager and retained on the learner's file at ISH24.

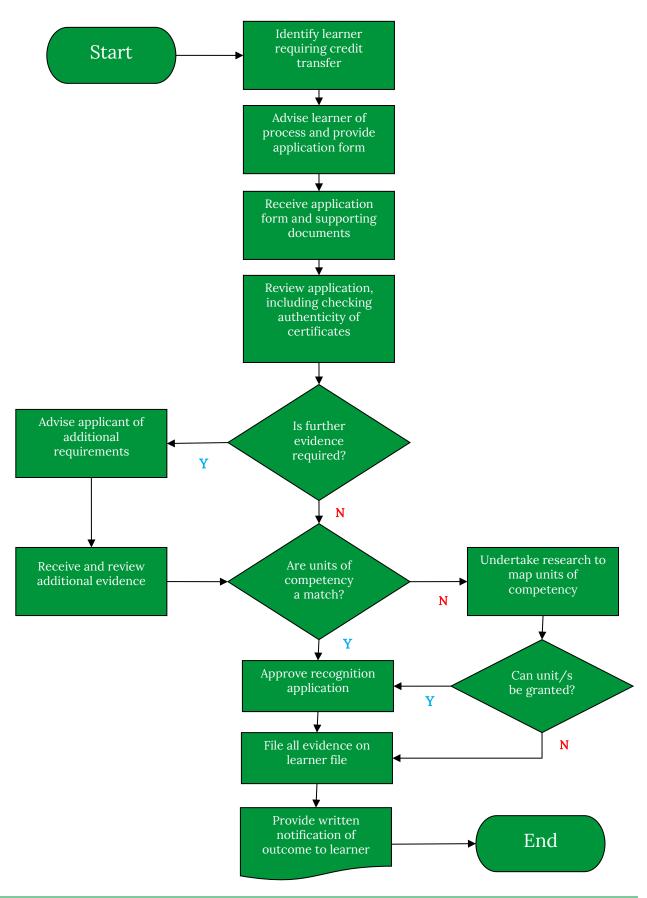
STEP 7

Learners will be notified in writing of the outcome of their application. This may include issuing statements of attainment or qualifications awarded through credit transfer in accordance with our Certification Policy and Procedure.





8. Credit Transfer Process







VERSION CONTROL

Date	Version	Changes Made		Changed by
		Grammar and Spelling	Formatting	Changed by
19/09/2022	2.0		Update to new style. Add version control page	Su White