

# Work Health and Safety

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## 1. Purpose

ISH24 is committed to the proper management of work health and safety. We will provide a safe and healthy workplace for our staff, learners, contractors and visitors by having a planned and systematic approach to the management of work health and safety. We will provide the necessary resources for the successful implementation of this policy and its supportive procedures. Work health and safety will be managed through ISH24 management committee and in close consultation with staff, learners, contractors and visitors.

## 2. Legislation

### Standards for Registered Training Organisations (RTOs) 2015

This safety policy has been developed using the Australian/New Zealand Standard 4801:2001 Occupational Health and Safety Management Systems as a guide. The policy is not intended to cover the entire scope of situations which may arise in a workplace that relate to safety or hazards. ISH24 recognises this and we are committed to applying a continuous improvement approach to robust policy development.

The objectives of this policy are to ensure that:

- Hazards and risks to health and safety are systematically identified, assessed and, where they cannot be eliminated, are effectively controlled
- Measures to control hazards and risks to health and safety are monitored and evaluated regularly
- Staff are engaged and sought to contribute to work health and safety matters affecting their health and safety at work
- Staff, learners, contractors and visitors receive appropriate information, training and supervision to understand and carry out their responsibilities safely

## 3. Responsibilities

The CEO is responsible for:

- Providing a healthy and safe workplace for staff, learners, contractors and visitors
- Ensuring that adequate resources are provided to meet the health and safety objectives and procedures of ISH24
- Ensuring that ISH24 complies with all relevant occupational health, safety legislation and standards
- Providing appropriate health and safety policies and procedures to enable the effective management of health and safety and control of risks to health and safety
- Providing mechanisms which enable staff to be consulted on work practices, policies or procedures which may affect the work health and safety of staff

- Providing mechanisms to monitor and report regularly on the organisation's health and safety performance.

The management committee is responsible for:

- Assisting in the development, implementation and monitoring of health and safety policies and procedures
- Considering proposals for, or changes to, the workplace, policies, work practices or procedures which may affect the health and safety of staff
- Promoting awareness of health and safety across ISH24
- Ensuring that hazards in work or study areas are identified, risk assessed and controlled and that these risk control measures are monitored regularly and maintained
- Ensuring that staff and learners under supervision are provided with the required information and training to carry out their work or study safely and effectively
- Providing leadership and setting a good example for staff and learners in work health and safety matters.

Staff and learners are responsible for:

- Complying with relevant ISH24 health and safety policies and procedures
- Obeying any reasonable instruction aimed at protecting their health and safety in the workplace
- Using any equipment provided to protect their health and safety in the workplace
- Assisting in the identification and assessment of hazards and implementation of hazard control measures
- Reporting any incident or hazard in the workplace to their manager
- Considering and providing feedback on any matters which may affect their health and safety
- Not being affected by alcohol or non-prescribed (illicit) drugs whilst at work or study.

Contractors are responsible for:

- Following all ISH24 policies and procedures
- Complying with all relevant work health and safety legislation, standards and codes of practice
- Ensuring that they do not, through their acts or omissions, do anything that could put at risk their own health or safety or that of ISH24 staff, learners, other contractors or visitors.

## 4. Safety Guidelines

The following guidelines are provided as a basis for safe practice in the training and assessment environment. The guidelines are particularly relevant to learners, trainers and assessors.

- Know and observe details of emergency response and evacuation plans
- Do not undertake activities which may cause injury to self or others
- Be responsible for your own actions
- No smoking at the training and assessment facilities or offices

- Report all potential hazards, accidents and near misses to the ISH24 staff
- No consumption of alcohol within training and assessment facilities or during the conduct of training and assessment
- Keep training and assessment areas neat and tidy at all times
- Seek assistance if you volunteer to lift items e.g. move furniture in a training area
- Observe hygiene standards particularly in eating and bathroom areas

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## **Electrical equipment**

- Electrical equipment that is not working should be reported to ISH24 staff.
- Electrical work should only be performed by appropriately licensed or trained personnel. Learners, trainers and assessors should not undertake any task related to fixing electrical equipment such as lighting or electrical training aids.

## **Fire safety**

- ISH24 will undertake to communicate the procedures involved in evacuation and the location of fire equipment to learners at each facility for each training and assessment event; and to users of the office at least twice each year.
- All users of a training and assessment facility need to be familiar with the location of all EXITS and fire extinguishers.
- It is the user's responsibility to understand fire drill procedures.
- Users are asked to attend any sessions on fire safety procedures and the use of fire safety devices.

## First aid

- Provision for first aid facilities is available where training is delivered.
- All accidents must be reported to staff.
- The accident and any aid administered must be recorded by staff involved.

## Computer facilities

- Extended periods of work with computers can result in general fatigue and eye strain. Repetitive tasks and incorrect posture will result in consistent aches and pains.
- Current work health and safety guidelines indicate that people working for long periods at computers should organise their work so as to allow a five to ten minute stretching exercise as appropriate.
- Posture can be improved by adjusting chair height so that the operator's feet are comfortably placed on the floor (or footrest) and arms are at an approximately 90-degree angle.
- The screen should be positioned to avoid reflection from lights and windows and at a suitable distance so that it can be easily read.

## Lifting

- Learners, trainers and assessors are encouraged not to lift anything related to the training and assessment provided by ISH24 unless they do so voluntarily and taking all responsibility for any injury caused.
- Never attempt to lift anything that is beyond your capacity.
- Always bend the knees and keep the back straight when picking up items.
- If you have experienced back problems in the past do not attempt to lift heavy objects at all. Ask someone else to do it for you.

## Work and study areas

- Always ensure that all work areas are clean and clear of clutter so as to avoid the danger of accidents by tripping or falling over.
- Place all rubbish in the bins provided.
- Ensure that kitchen bench spaces are left clean and tidy and that all dishes are washed.
- Do not leave tea towels or any cleaning cloths in a bundle on the bench tops or draped near any bin.
- Do not sit or climb on any desks or tables



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## VERSION CONTROL

Date	Version	Changes Made		Changed by
		Grammar and Spelling	Formatting	
21/09/2022	2.0	Check all and correct	Update to new style. Add version control page	Su White